

# 2023 ANNUAL REPORT









ACCOUNTS THAT MAKE A DIFFERENCE.

## 88th ANNUAL MEETING

March 28, 2024 4:30 p.m. - Doors Open 5:00 p.m. - Meeting

- I. Welcome
- II. Invocation
- III. Verification of Quorum
- IV. 87th Annual Meeting Minutes
- V. Chairman's Report
- VI. CEO's Report
- VII. Unfinished Business
- VIII. New Business
- IX. Election of Directors
- X. Outgoing Board of Directors
- XI. Adjournment

#### **DATCU 2022-2023 BOARD OF DIRECTORS**

#### **TERMS EXPIRE AT ANNUAL MEETING 2024**

Mr. Michael Foster Mrs. Valerie Foster Dr. Jamie Wilson

#### **TERMS EXPIRE AT ANNUAL MEETING 2025**

Mr. Lee Howell Mr. Robert Ramirez

#### **TERMS EXPIRE AT ANNUAL MEETING 2026**

Mr. Gary Goldsmith Dr. Lori Rapp

## **CHAIRMAN AND CEO'S REPORT**

Dear Valued Members,

Annual reports are often filled with superlatives, accolades, and future goals. This one will be no exception as our past year was filled with examples of our commitment to member service and to keeping DATCU at the forefront of innovation and community involvement.

While our assets remained stable in 2023, we made a concentrated effort to focus our attention on the needs of our members. This is most evident in our consecutive perfect ratings from IDC Financial Publishing. For six quarters, dating back to July of 2022, we have received an impressive, perfect IDC score of 300 based on their analysis that evaluates a credit union's strengths and weaknesses. A perfect score is rare, and six consecutive perfect scores is uncommon to say the least.



We earned this unique string of perfect scores by adding services that made it easier for members to access the financial services we offer. We deployed three new intelligent teller machines and have plans to replace all remaining ATMs with this newer technology. A member can complete just about every transaction at an ITM, including speaking with an employee in our contact center. These machines will allow you to make deposits, pay loans, and make withdrawals 24 hours a day.

We also added more digital services including a text messaging platform to communicate with members and Danny, an AI-based call answering service. Members can now interact with Danny and get answers to the majority of their questions 24 hours a day. All of this is moving us toward even better member service.

Also, we held steadfast to our commitment to community involvement. We extended our partnership with Denton ISD, adding 5 years and \$1.5 million to the previous ten-year partnership. The Lewisville ISD School Board also agreed to a ten-year agreement worth the same amount. In total, we are now the exclusive financial institution or proud partner of 5 school districts – Aubrey, Denton, Lake Dallas, Lewisville, and Sanger.

Perhaps the biggest sign, literally and metaphorically, of our community investment now hangs on the side of UNT's football stadium. The freshly minted DATCU Stadium was announced in August after months of negotiations and planning. The agreement with the University of North Texas gives us unprecedented access to not only call ourselves the exclusive financial institution of Mean Green Athletics but it also allows us to work with the University's Student Affairs, the UNT Alumni Association, the Career Center, and much more. It is a mutually beneficial agreement that lets us provide our unique industry and community perspective to shape the next generation of workers. The new DATCU branch located in the UNT student union opened its doors in February of 2024.

Our activities during 2023 have us poised to move into this calendar year with aggressive goals for new members. Our digital innovations as well as our physical presence in North Texas will make it clear to everyone that our commitment is to building a stronger community and maintaining our commitment to serving our members. As we look towards the future, we hope that an acknowledgment of our roots in education reminds members and non-members alike that we are here to help people first and to provide the best possible financial services.

Dr. Jamie Wilson
Chairman of the Board

Glen P. McKenzie
Chief Executive Officer

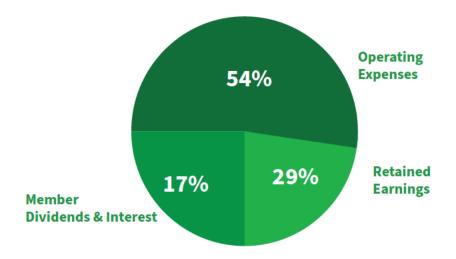
# **FINANCIAL CONDITION**

ASSETS	2023	2022
Consumer	\$1,070,207,137	1,097,302,433
redit Cards	32,831,679	28,347,962
eal Estate	280,421,901	259,975,736
ubtotal	1,383,460,717	1,385,626,131
illowance For Loan Loss	(11,186,284)	(4,098,289)
otal Loans	1,372,274,433	1,381,527,842
ccounts Receivable		226,856
ash & Investments	133,216,075	132,614,644
ixed Assets	54,004,154	54,361,092
ccrued Income	4,382,416	3,696,711
repaid and Deferred Expenses	5,421,747	3,156,884
TOTAL ASSETS	1,569,723,992	1,575,584,029
IABILITIES AND EQUITY	2023	2022
hare Accounts	528,836,910	641,393,816
hecking Accounts	281,030,127	292,085,149
ertificates of Deposit (CDs)	301,982,438	164,620,700
ndividual Retirement Account (IRAs)	* *	51,667,741
loney Market Accounts		96,900,328
ther Member Deposit Accounts	76,891,448	92,275,629
lember Deposit Total	1,311,664,533	1,338,943,363
ccounts Payable	5,589,812	2,686,339
ther Liabilities	1,259,498	1,434,957
ccrued Expenses		3,419,430
ividends Payable	2,358,358	996,556
eserve Fund and Retained Earnings	245,104,234	228,103,384
lotes Payable	0	0
TOTAL LIABILITIES AND EQUITY	1,569,723,992	1,575,584,029
NCOME	2023	2022
oans		51,343,964
vestmentsther Income		1,852,710
rner Income	15,363,949	17,845,251
OTAL INCOME	84,243,164	71,041,925
XPENSES		
otal Operating Expenses	40,272,516	36,793,896
otal Operating Expenses		36,793,896 1,658,079
hare Dividends	3,602,842	
nare Dividendsertificates of Deposit (CDs)dividual Retirement Account (IRAs)		1,658,079
nare Dividends ertificates of Deposit (CDs) dividual Retirement Account (IRAs) hecking Account Interest		1,658,079 1,915,913 48,772
hare Dividendsertificates of Deposit (CDs)		1,658,079 1,915,913 48,772 159,882 512,122
hare Dividends		1,658,079 1,915,913 48,772 159,882 512,122 4,294,768
nare Dividends		1,658,079 1,915,913 48,772 159,882 512,122
ertificates of Deposit (CDs)	3,602,842 8,178,181 102,630 269,135 2,052,633 14,205,421 54,477,937	1,658,079 1,915,913 48,772 159,882 512,122 4,294,768
hare Dividendsertificates of Deposit (CDs)	3,602,842 8,178,181 102,630 269,135 2,052,633 14,205,421 54,477,937	1,658,079 1,915,913 48,772 159,882 512,122 4,294,768

24,708,095

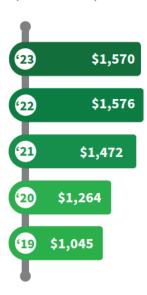
28,934,908

NET SURPLUS/(DEFICIT)



### **Asset Size**

(in milllions)



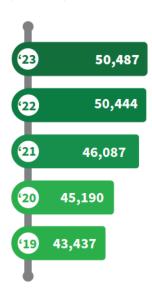
# **Member Deposits**

(In Millions)



### **Loan Growth**

(in units)



# Reserves & Undivided Earnings

(In Millions)



#### DATCU LOCATIONS



Scan for Locations

Aubrey Flower Mound

Corinth Highland Village

Decatur Lewisville

East Denton Sanger

South Denton The Colony

West Denton UNT University Union

#### **HOURS**

\* **Lobby Hours** Monday - Friday 9 a.m. - 5 p.m. Saturday 9 a.m. - 12 p.m.

\* **Drive-Thru Hours** Monday - Friday 9 a.m. - 6 p.m. Saturday 9 a.m. - 12 p.m.

#### CONTACT

940.387.8585 datcu.org

#### **MAILING**

(All Branches) DATCU P.O. Box 827 Denton, TX 76202-0827

## **SENIOR MANAGEMENT STAFF**

Glen McKenzie – Chief Executive Officer Melanie Vest - President

Jon Madsen - Executive Vice President, Chief Operations Officer James Henderson - Executive Vice President, Chief Information Officer

David Frazier - Senior Vice President, Member Services
Robert Hall - Senior Vice President, Technology Strategy and Solutions
Craig Neu - Senior Vice President, Lending
Sonya Thompson - Senior Vice President, Information Systems
Kayla Walding - Senior Vice President, Human Resources
Tommy White - Senior Vice President, Marketing

Kerry Cristales - Vice President, Controller Susan Passariello - Vice President, Marketing Dee Dee Peterson - Vice President, Branch Operations Melanie Robinson - Vice President, Digital Services Jarrett McPike - Vice President, Lending

<sup>\*</sup>UNT University Union Hours | Monday - Friday 9 a.m. - 5 p.m.