940.387.8585 datcu.org

Aubrey
Corinth
Decatur
Denton Downtown
Denton North
Denton South
Flower Mound
Highland Village
Lewisville
Sanger
The Colony

Lobby Hours: Monday-Friday 9 a.m. to 5 p.m. Saturday 9 a.m. to 1 p.m.

Drive-Thru Hours: Monday-Friday 8 a.m. to 6 p.m. Saturday 9 a.m. to 1 p.m.

DATCU Call Center Personal Service Representatives: 940.387.8585

DATCU Executive Team

Glen P. McKenzie President/CEO

Jon Madsen Executive Vice President, Chief Operations Officer

Melanie Vest Executive Vice President, Chief Financial Officer

James Henderson
Executive Vice President,
Chief Information Officer

Janice Sheppard Senior Vice President, Real Estate

Holiday Closings

Monday, October 9
Columbus Day

Saturday, November 11
Veteran's Day

Thursday, November 23
Thanksgiving Day

Friday, November 24

Day After Thanksgiving

Monday, December 25 Christmas Day





DATCU Member Appreciation



When: Thursday, October 19, 2017

Where: DATCU Headquarters 5940 Interstate 35 East Corinth, TX 76210

Time: 11:30 a.m. – 1:00 p.m.

We're celebrating National Credit Union Day and <u>"you"</u> our members for your support and loyalty.

Please join us for hotdogs, drinks, chips, and dessert. Hope that you can join us on October 19th!

Refreshments will be served at branches.

Applications for Board Members

DATCU's 82nd Annual Meeting

When: Tuesday, March 27, 2018 Reception begins 5:00 p.m. Meeting begins at 5:30 p.m.

Location: DATCU Headquarters 5940 S Interstate 35E Corinth, TX 76210 The following information is available upon request:

- Annual Audit Report
- Statement of Financial Condition
- Bylaws and Articles of Incorporation
- IRS Form 990

Four positions are open for the DATCU Board of Directors for the upcoming year. Do you know a DATCU member, including yourself, who might have an interest in serving? If so, the deadline for nomination is Wednesday, November 1, 2017. If you would like additional information about the nomination process, please contact Ms. Dayna Westmoreland at 940.442.5404 or dwestmoreland@datcu.org.

This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with DATCU, you should first contact the credit union. If the dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below.

By Mail: Texas Credit Union Department 914 East Anderson Lane Austin. Texas 78752-1699

Telephone Number – (512) 837-9236 Fax Number – (512) 832-0278 E-mail – complaints@tcud.state.tx.us Website – www.cud.texas.gov



SANTA IS COMING TO TOWN

APPLICATIONS FOR BOARD MEMBERS

DATCU MEMBER APPRECIATION

HOLIDAY LOAN

Y LOAN FALL INTO CASH SWEEPSTAKES



A Note From Your President/CEO



Dear Friends and Valued Members,

As we enter the holiday season, we want to provide just a few tips to keep you safe as possible from fraud and identity theft.

- Never give your account credentials to anyone. This means no passwords, no account numbers, or anything that will compromise your identity or enable someone to defraud you.
- If something on your account is suspicious, DATCU may notify you. Therefore, please make sure that we have your current contact information including your phone numbers (home, cell, and work), plus email and home addresses.
- If you misplace your DATCU debit or credit card, immediately go to our DATCU mobile app and under card controls, you can quickly and easily "disable" your card.
- The holidays are a peak travel time. Let us know if you'll be traveling by using our convenient mobile app or call us and we'll make a notation in our records.
- Use our account alerts. You can easily set them up within home banking under the "alerts tab".
- · Remember too, that as your credit union we will never ask you for your personal information or credentials.
- Monitor your accounts and financial statements. You can get a free copy of your credit report at annualcreditreport.com. You can also check your credit report for free every four months from one of the three credit bureaus.

If you have any questions or concerns, please let us know and we would be delighted to address them.

We wish you and your family a Happy Thanksgiving and very Merry Christmas.

Slundskings
Glen P. McKenzie
DATCU, President/CEO



Santa Claus is Coming to Town

If you are one of our Kidz Club Members, we invite you to join us for FREE Photos with Santa Claus and a special goodie.



When: Thursday, December 7, 2017
Where: DATCU Headquarters

DATCU Headquarters 5940 S Interstate 35 E Corinth, TX 76210

(next to American Eagle Harley Davidson)

Time: 4:00 – 7:00 p.m.

Note: This is a <u>NEW</u> location!

Employee Milestones







15 YEARS KRISTINA SCOFIELD



15 YEARS NINA WYNN



Safety Tips at the ATM

JAMIE GILTON

In celebrating the festivities of the holiday season, please be aware that criminals may be looking for opportunities to take advantage of you. It is important that you stay alert. Your safety is important to us so please keep these tips in mind when using any ATM.

DATCU ATMs are located at all eleven (11) branch locations. Plus, we are a member of the Allpoint® Network with over 55,000 ATM's in convenient locations worldwide. To find an Allpoint® location near you, simply use our DATCU mobile app.

DRIVE-THRU ATMS

- Always go to ATMs that are in public, well-lighted areas. Do not go to ones that are hidden by shrubs or landscaping, partitions, or any place that an assailant might hide. If an ATM is at the corner of a building, be conscious of the blind spot that this creates and consider a different ATM location.
- Before, during, and after your transaction, observe all surroundings. Stay away from anyone asking for or offering assistance, anyone sitting in a car nearby, or following you after the transaction.
- Before you enter the drive-thru, have your card ready. Immediately take your cash and receipt. Once you drive away from the ATM, find a secure place or wait until you get home to count your cash.
- While conducting your transaction, keep all of your doors and windows locked except your driver's side, while conducting your transaction. We recommend keeping your car running and if there is another car near you, maintain enough distance so that you can maneuver and get away, if needed.

WALK-UP ATMS:

- Always go to a walk-up ATM in a well-lighted and public location where you feel safe.
- If there is anyone around that appears suspicious, do not conduct a transaction. It could be someone trying to engage your attention, sitting in a nearby car, or following you.
- Conduct your transaction quickly and if someone is near you, cover the pin pad with your hand so that they cannot see your PIN number or the amount of your transaction.
- Do NOT count your cash at the ATM. Only count your cash in the safety of your locked car, at home, or at another secure location.

Look carefully at the ATM. Sometimes suspicious devices known as skimmers may be on the ATM. These are fraudulent devices that record your card information. If something doesn't look right, it probably isn't. Finally, make sure your PIN number is memorized and not written on a piece of paper. And, never give your PIN number or account credentials to anyone.